

Press release

Young people like to send unwanted goods on, so there is a growing interest in sending packages. Most often through boxes, GLS is now significantly expanding the network

Prague, 25 February 2025 – Interest in sending parcels between households is experiencing a renaissance, with more than a quarter of people sending a parcel. Lockers are also playing an increasingly important role when sending packages. GLS now offers, in addition to less than a thousand of its boxes, this simple sending now also via shared AlzaBoxes. A parcel with GLS can be sent not only with the use of a courier, but also through almost 5000 pick-up points and boxes.

Interest in sending packages is growing, especially among the young generation. *"It is related to the circular economy, young people have become accustomed to sending no longer needed goods. Various applications that allow the sale of unnecessary items are on the rise and young people are returning to sending packages. We see growing interest not only in the use of couriers, but especially in lockers and places. Our advantage is that we also allow sending abroad,"* explains Pavel Včela, Director of GLS Czech Republic.

According to the autumn GLS survey, more than a quarter of people (27%) say they send a package at least once a year. For young people under 26 years of age, it is even one in three.

GLS is therefore responding to the growing demand for sending parcels by further expanding the network. In addition to using couriers, our own pick-up points and GLS Parcel Boxes, packages can now also be sent through the open network of all shared AlzaBoxes. GLS customers can now submit their parcel at almost 5000 locations throughout the Czech Republic.

"Sending a package has never been easier, just use our portal for small senders e-balik.cz. Within the e-balík application, the client simply chooses how they want to send the parcel – whether it should be picked up by a courier or taken to a pick-up point or placed in a box. If they print a shipping label, they can now also use any AlzaBox, where they select the "Send" option on the screen, scan the package, and the box opens a free box for them," added Pavel Včela.

"The opening of the AlzaBox network for various logistics partners, including GLS, is another step towards even greater accessibility and convenience for customers. Thanks to AlzaBoxes, which are available 24/7 and there are more than 2,300 of them in the Czech Republic, customers can now easily send their packages whenever it suits them," says Jakub Krejčíř, Vice-Chairman of the Board of Directors of Alza.

The popularity of sending parcels among young people is a new trend, which is largely due to the sale of unnecessary goods and a lifestyle more linked to abroad. While only 20% of people in the 45+ generation send at least one package, it is 33% of young people under 26. Of these, 6% admit to sending parcels abroad (only 2% of older ones).



About GLS Group

The GLS Group is a leading provider of international parcel transport. The company provides its customers across 40 countries with reliable and quality parcel services, complemented by freight and express services. With an extensive international network and strong local market knowledge, customers can expect a seamless, flexible and personal service across Europe and beyond. GLS also operates in Canada and on the West Coast of the USA through wholly-owned subsidiaries. The GLS network consists of 120 central and regional transshipment points and 1,600 depots, which use around 37,000 vans and 6,500 freight wagons. GLS employs around 23,000 people. In 2023/24, GLS achieved a record turnover of €5.6 billion and delivered 905 million parcels despite global challenges.