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Press release

## **Sending shipments abroad even more conveniently - another innovation from GLS**

**The courier company started to cooperate with a dispatch machine operator. One of the reasons is that smaller shops operating in the e-commerce industry are flourishing. The new service is convenient especially for international shippers.**

The dispatch machine allows consignors to send parcels independently and the whole process is automated: the machine weighs and measures parcels and prints labels without any assistance. The shipment can be paid for directly using contactless payments or a BLIK code. The parcel can also be prepared online and then finalised in the machine using a QR code or Beacon technology. One of the most important reasons why GLS started cooperation with ASAPON, a dispatch machine operator, is the rapid development of the e-commerce industry, including smaller shops.

*Using our services via dispatch machines is a good solution for those senders who send smaller volumes of parcels, especially foreign ones, and at the same time they care about flexibility and reliability. The device allows to send shipments quickly and at any time, and our international network covers 40 countries in Europe as well as the USA and Canada - says Małgorzata Markowska, marketing manager at GLS Poland.*

Consignees will receive their shipments at the same time as they would receive if sent directly by courier.

*- From the logistic point of view, the fact of sending a parcel via dispatch machine does not change anything, also in case of foreign shipments. The time of shipment transport is the same, unless the parcel is sent late in the evening, then one day should be added. The courier will take the parcel from the dispatch machine the next day and pass it on for further transport - explains Małgorzata Markowska.*

### **A wide range counts**

The dispatch machines have been in operation since 2018. According to the operator, so far it has installed 166 such machines in six provinces. - There are many indications that this form of sending parcels will develop, however, some senders will still use sending and receiving points, e.g. because they will have such a point closer. These two solutions are perfectly complimentary. *We are systematically developing the range of services and functionalities so that our offer is as flexible as possible. This plays an important role both from the point of view of senders operating*

*in various segments of e-commerce and in the context of a constant increase in the volume of shipments addressed to individual recipients - adds Małgorzata Markowska.*

Let's add that the Szybka Paczka / ParcelShop network (run by GLS partners) has been developed for 10 years now. Number of those points in Poland has already exceeded 1000 and 25000 in whole Europe. Additionally last year GLS opened its first company's Szybka Paczka Point, managed entirely by the employees of the courier company. The scope of services here is wider than in a typical sending and receiving point: it is possible to pick up a parcel or send it for delivery, there is also a packing point and a fitting room (a solution for customers of online shops).

A few months ago, GLS opened its latest company's Szybka Paczka Point in the centre of Krakow. It also serves as a reloading station for parcels addressed to recipients in the area, which are delivered by a specially constructed courier bike. GLS was the first to use such a solution in Poland.